



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES
CHILD WELFARE SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

WAYNE E. BLACK
DIRECTOR

December 20, 2017

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: Directors, Child Welfare Program Administrators, Child Welfare Staff

SUBJECT: Information Only: PIP Goal 1, Strategy 1, Revisions to the NC Child Welfare Manual

The Policy PIP Goal 1, Strategy 1, designates implementation of the revised NC CW Manual in all 100 counties by the end of September 2018. In October 2017, a letter to the 10 OSRI county directors stated that an Administrative Letter regarding implementation of policy changes to address child safety would be published statewide in November 2017. With the need to align implementation of these changes with other statewide initiatives this did not occur. An implementation plan for the revised manual regarding the functional areas of Intake, Assessments, In-Home and Permanency Planning is being developed. Further guidance, including a schedule for statewide implementation, will be communicated in January 2018.

The modified manual pilot was published on the TA Gateway Knowledgebase (<https://nccwta.org/index.php?/Knowledgebase/Article/View/2/12/nc-cw-modified-manual-for-nc-cw-pilot>) along with supporting documentation that included new and/or modified forms. Access to the TA Gateway Knowledgebase is available to everyone.

Although the pilot implementation and evaluation for the modified manual will end in 2017, the 10 OSRI pilot counties will continue to apply the modified policy, protocol and guidance. **Until the modified manual is published and regional presentations across the state are provided, only the 10 OSRI pilot counties are required to use the modified manual.** Other counties are free to view the modified manual and to implement protocol changes that address safety. The Program Monitoring tool will not be updated to reflect the protocol and guidance in the modified manual until mid-2018. The OSRI will not change and will continue to monitor for NC compliance with federal requirements.

Sincerely,

A handwritten signature in cursive script that reads "Lisa T. Cauley".
Lisa T. Cauley
Deputy Director

CWS-49-2017

WWW.NCDHHS.GOV
TEL 919-527-6340 • FAX 919-715-6714
LOCATION: 820 S. BOYLAN AVE. • MCBRYDE BUILDING • RALEIGH, NC 27603
MAILING ADDRESS: 2406 MAIL SERVICE CENTER • RALEIGH, NC 27699-2406
AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER