

## North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street • Mail Service Center 2412 • Raleigh, North Carolina 27699-2412  
Courier # 56-20-25

Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director  
(919) 733-3055

January 16, 2004

Dear County Director of Social Services:

**Attention: Directors, Child Welfare Program Administrators/Program Managers  
and Child Welfare Supervisors**

Re: Training for Child Welfare Administrators, Managers and Supervisors -  
***Supporting Supervisors in Promoting Family-Centered Practice:  
Cornerstone II Follow-up.***

We are very pleased to announce a new course, "***Supporting Supervisors in Promoting Family-Centered Practice: Cornerstone Two – Follow-up***" pilot training. This two-day training is designed for child welfare program administrators, program managers and supervisors who have completed the "*Cornerstone II: What is Good for Families is Good for Workers*" training. The training will focus on supervisors' ability to implement family-centered/worker-centered practice and promote the practice of the Six Principles of Family-Centered Practice in all areas of their work. The training is based on the Turnell and Edwards (1999) model for effective systems change and, accordingly, is offered in one-day sessions in conjunction with on line discussion.

Topics that will be covered are: workers' successes with families, supervisors' successes with workers, unit's successes with administration and the community, challenges faced in all areas and effective approaches to addressing challenges. Following classroom sessions, discussion of training topics will be continued on line where participants will have opportunities to practice ideas and report on successes and receive consultation on the challenges they meet.

All counties are encouraged to send their child welfare administrators, managers and supervisors who have completed Cornerstone II training.

This training is a two-day training that will occur in two, 1-day sessions, held over several months. The sessions will begin at 9:00 a.m. and end at 4:00 p.m. Participants should register for and plan to attend both one-day sessions. Registrations will be accepted on a first-come, first-serve basis.

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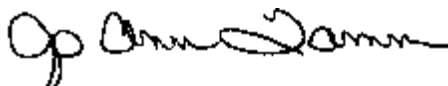
“Supporting Supervisors in Promoting Family-Centered Practice: Cornerstone II Follow-up” will be held in two locations in the State from February – June:

Dates of Training	Location	Registration Opens	Registration Closes	Register With
February 17, 2004 and April 13, 2004	Fayetteville	Now	February 11, 2004	Amy Campbell Phone: (910)677-0460 Fax: (910) 677-0468
February 18, 2004 and April 14, 2004	Greensboro	Now	February 12, 2004	Elaine Highsmith Phone: (336)334-3930 Fax: (336)334-3936

Registrations may be completed on-line or may be faxed to the appropriate registrar. For on-line registration or to download a registration form please go to <http://www.ncswtrain.org>. Registration forms may also be obtained from your 2004 Winter/Spring Family Support and Child Welfare Services Training Catalogue.

We look forward to your attendance and participation in this training. This is a most exciting, yet challenging time in child welfare and work first services as we all strive to learn new skills to enhance our work with families, social work staff and the community. If you should have any questions, please feel free to contact Rebecca Brigham, Program Administrator for Staff Development at (919) 733-7672 **OR** email at [Rebecca.Brigham@ncmail.net](mailto:Rebecca.Brigham@ncmail.net).

Sincerely,



Jo Ann Lamm  
Family Support and Child Welfare Services

Attachment

cc: Pheon Beal  
Sherry Bradsher  
Local Business Liaisons  
Children’s Program Representatives  
Team Leaders

**FSCWS-02-04**