

## North Carolina Department of Health and Human Services Division of Social Services

2412 Mail Service Center • Raleigh, North Carolina 27699-2412

Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director  
(919) 733-3055

January 24, 2005

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:**

**ATTN: CHILD WELFARE SUPERVISORS**

**Re: MULTIPLE RESPONSE SYSTEM TRAINING SCHEDULE**

**FOR JANUARY-JUNE, 2005.**

We are very pleased to announce the Multiple Response System training schedule for January through June, 2005. Last fall, we conducted a needs assessment with all the MRS counties to determine the numbers and types of training needed. As a result of that needs assessment and increased funds from the legislature, we are happy to announce that we have significantly increased the number of training events offered, specifically in the area of Child and Family Teams and family-centered meetings. It will be essential for the current 52 MRS counties to meet their MRS-related training needs by June 30, 2005. Beginning in July 2005, the remaining 48 counties will be given priority for training as they begin preparing for MRS implementation.

Attached you will find all the MRS trainings that the Children's Services Statewide Training Partnership will be offering during the next six months. If you are interested in viewing or downloading part of or the entire training calendar, you can access it by going to our web site at: [www.dhhs.state.nc.us/dss/training](http://www.dhhs.state.nc.us/dss/training). Once there, click on "child welfare" and you will see the 2005 Winter/Spring MRS Training Schedule.

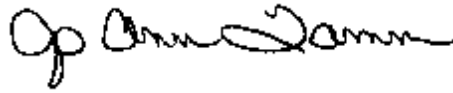
Our training calendar provides you with a description of every scheduled course, training requirements, information about our regional training centers, and our registration form.

Registration may be completed by several different methods. Participants may register on-line by visiting <http://www.ncswtrain.org>. As an alternative, participants may download a registration form by visiting our website as described above or by copying the registration form located in the attached 2005 Winter/Spring MRS Training Schedule. Once completed in its entirety, the registration form (revised March 2004) should be faxed to the appropriate registrar listed in the training schedule.

We welcome your comments and suggestions as we continue to build and refine our learning system. Please feel free to address any questions, comments or suggestions to Teresa Turner, Team Leader for Staff Development, at (919) 733-7672, or email: [teresa.turner@ncmail.net](mailto:teresa.turner@ncmail.net). Should you or your staff members have questions about specific courses or registration, please contact the appropriate registrar according to the training course for which you are registering.

We are proud of the training opportunities that will be provided in the upcoming months. We hope these learning events will enhance the professional development of your staff as we move toward family-centered practice and systematic child welfare reform in North Carolina.

Sincerely,

A handwritten signature in black ink, appearing to read "Jo Ann Lamm". The signature is fluid and cursive, with a large initial "J" and "A".

Jo Ann Lamm, Section Chief  
Family Support and Child Welfare Services Section

Cc: Pheon Beal  
Sherry S. Bradsher  
Local Business Liaisons  
Family Support and Child Welfare Services Program Representatives  
Family Support and Child Welfare Services Team Leaders  
Work First Program Representatives

**FSCWS-03-05**