



North Carolina Department of Health and Human Services
Division of Social Services

325 N. Salisbury Street • MSC 2412 • Raleigh, North Carolina 27699-2412
Courier # 56-20-25

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director
(919) 733-3055

August 1, 2003

Dear County Director of Social Services:

Attention: Directors, Child Welfare Program Administrators/Program Managers and
Child Welfare Supervisors

**Re: MRS Training for Child Welfare Administrators, Managers and Supervisors:
Cornerstone Two: "What is Good for Families is Good for Workers"**

We are very pleased to announce the second round of *Cornerstone Two: "What is Good for Families is Good for Workers."* This four-day skills based training is designed for child welfare program administrators, program managers and supervisors, exploring the relationship between parallel process, the supervisor's role as coach, and family-centered practice. It is the belief that if a supervisor behaviorally embraces the principles of family-centered practice, he or she provide "worker-centered" supervision, thus modeling effective work with families. Participants will be provided the opportunity to explore the six principles of partnership to include: everyone desires respect, everyone needs to be heard, everyone has strengths, judgments can wait, partners share power and partnership is a process. The training will include learning the solution-focused skills of scaling, miracle and exception questions in supervisors' work with social workers.

All counties are urged to send their child welfare administrators, managers and supervisors to this training in preparation for or as a part of the implementation of MRS. Regardless of whether counties are currently piloting MRS or are planning on joining the MRS project in the next fiscal year or the following one, all child welfare supervisors will be required to have completed this training. We are making every effort at making this training geographically accessible to you this Summer/Fall. Once the two rounds of this training are completed in November, this training will be offered on a limited basis at the five regional training centers. Supervisors who attended the pilot or the "first round" of this training which was offered in the Spring and early Summer do not need to attend again.

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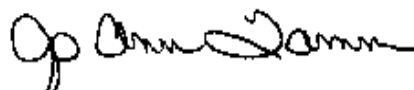
This training will occur in two, 2-day sessions, beginning at 9:00 a.m. and ending at 4:00 p.m. each day. Throughout the four days of training, participants will be provided with ample opportunity to practice the skills discussed and demonstrated throughout the training. At the conclusion of each two-day session, administrators and supervisors are provided with the opportunity to complete an application plan that identifies specific skills and strategies they will practice in the agency.

The second round of "*What is Good for Families is Good for Workers*" will be held in multiple locations throughout the state from September through November. Please note on the attached matrix, that in most cases, several counties have been clustered with a centralized training site. Even though the training is planned to be geographically accessible, participants may attend any location they choose, regardless of what county they are from. Given the design of the curriculum, participants must commit to attend all four days in a particular location. As each day is built upon the foundation created the previous day, if one day is missed of a two-day session, the participant must repeat both days of that session.

Attached is a matrix that identifies the dates of training, location of training, registration closing date and the registrar for that particular training event. Registrations may be completed on-line or may be faxed to the appropriate registrar. For on-line registration or to download a registration form please go to <http://www.ncswtrain.org>. and click on Upcoming Training, then click on *What is Good for Families is Good for Workers*.

We look forward to your attendance and participation in Cornerstone Two: "*What is Good for Families is Good for Workers*." This is a most exciting, yet challenging time in child welfare as we all strive to learn new skills to enhance our work with families, social work staff and the community. If you should have any questions, please feel free to contact Rebecca Brigham, Program Administrator for Staff Development at (919) 733-7672 **OR** email at Rebecca.Brigham@ncmail.net.

Sincerely,



JoAnn Lamm
Program Administrator

Attachment

cc: Pheon Beal
Sherry Bradsher
Local Business Liaisons
Children's Program Representatives
Team Leaders

FSCWS-10-03

**Cornerstone Two: What is Good for Families Is Good for Workers
Training Dates**

Dates	Location	Registration Closing Date	Registration
September 23-24 October 21-22	Asheville	September 5, 2003	Lou Decker Asheville RTC Phone: (828) 251-6316 Fax: (828) 251-6261
September 29-30 October 27-28	Statesville	September 12, 2003	Lou Decker, Asheville RTC
September 17-18 October 15-16	Asheboro	August 29, 2003	Bonnie English, Charlotte RTC Phone: (704) 395-2110 Fax: (704) 395-2101
September 3-4 October 22-23	Greensboro	August 22, 2003	Bonnie English, Charlotte RTC
September 4-5 October 9-10	High Point	August 22, 2003	Elaine Highsmith, Greensboro RTC Phone: (336) 334-3930 Fax: (336) 334-3936
September 9-10 October 14-15	Triangle Area	August 22, 2003	Elaine Highsmith, Greensboro RTC
October 7-8 November 13-14	Fayetteville	September 19, 2003	Amy Campbell, Fayetteville RTC Phone: (910) 677-0460 Fax: (910)677-0468
September 3-4 October 1-2	Raleigh	August 22, 2003	Amy Campbell, Fayetteville RTC
September 8-9 October 6-7	Kinston	August 22, 2003	Betty Williford, Kinston RTC Phone: (252) 520-2413 Fax: (252) 520-2417
September 18-19 October 21-22	Nash County (Nashville)	August 29, 2003	Betty Williford, Kinston RTC