



North Carolina Department of Health and Human Services Division of Social Services

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April 13, 2007

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

Director of Private Group Home, CCI or Child Placing Agency
Director of Family Preservation, Family Support or Family Resource Center Program
Director of N.C. Schools of Social Work, Field Education Program

Subject: Training Calendar for Winter/Spring 2007, NCDSS Family Support and Child Welfare Services

We are very pleased to announce that the Summer/Fall 2007 Family Support and Child Welfare Services training schedule is now complete and **can be accessed on-line**. As soon as printed copies are available, a hard copy will be forwarded to you. In the meantime, you and your staff can check available courses now and submit a registration application on-line as soon as registration opens for the particular course.

Since we strive to be responsive to the emerging learning needs of our workforce, there are several changes and additions to the training schedule we want to point out:

- *We are moving forward with advancements in on-line learning to help make training more accessible to your staff and to improve knowledge acquisition.*
 - *Child Welfare in NC (Pre-Service)* will be offered in two formats this six months. The traditional 12 day course will be offered from July through August. In September, we will begin rolling out a blended learning event (part on-line, part classroom) which we are currently piloting. **Before registering for Pre-Service after September 1, please check the class listing online or call the registrar to see if the class you wish to attend is the traditional 12 day event or the blended learning event. The blended learning event will have specific requirements related to technological and supervisory support.**
 - As of July 2007 *Child Development in Families at Risk* will be a completely web-based course.
 - Our training web site has expanded with features that will help you manage and track the learning needs and training progress of your staff. At www.ncswLearn.org, you can track your training history, view courses, submit registration applications, review training requirements, and access on-line courses. In order to use this website, participants must have a unique email address. Please see pages 30-31 for more information on this feature.

- In order to be consistent with language in the policy manual, we have changed the name of our course titled *Case Management and Planning in Child Welfare Services* to *CPS In-Home Child Welfare Services*. Likewise, *Investigative and Family Assessments in Child Welfare Services* is now titled *CPS Assessments in Child Welfare Services*.
- Two classes, *Responding to Families and Communities Impacted by Methamphetamine* and *Community Forum on Drug Endangered Children Teams*, are currently being updated and will be offered again during the spring of 2008. You can find more information about these changes on the course description pages.
- Look for these new exciting training opportunities:
 - *Fundamental Training Skills* (for Division staff, Division contracted staff, and county staff development specialists who develop and deliver training to social workers and are new or relatively new to training)
 - *Recruitment and Retention: Rolling Out the Red Carpet for Foster and Adoptive Parents*
 - *Coaching in the Kitchen: Guiding Parents Through Teachable Moments*
 - *Life Books: Motivating the Memory Keepers*.

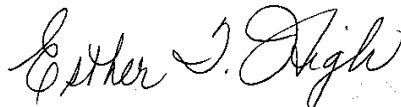
Registration applications may be submitted by several different methods. Participants may submit registration applications on-line by visiting <http://www.ncswLearn.org>. Alternatively, participants may download a registration application form by visiting www.ncdhhs.gov/dss/training or by copying the registration application form located in the Summer/Fall 2007 calendar. Once completed in its entirety, the registration application form (**revised August 2007**) should be faxed to the appropriate registrar listed in the training calendar.

Please see pages 27-29 for information on rules and guidelines for the registration process and pages 32-33 for guidelines and policies for an effective training experience. These guidelines and policies will help you and your staff know what is expected of them and how best to prepare for their learning experience and apply what they've learned back on the job.

Please feel free to address any questions, comments or suggestions to Teresa Turner, Team Leader for Staff Development, (919) 733-7672 or email: Teresa.Turner@ncmail.net. Should you or your staff members have questions about specific courses or registration, please contact the appropriate registration person according to the course name of the training for which you are registering.

We are excited about the new developments in training delivery and are looking forward to pursuing technology further to help meet the needs of county staff. Thank you for your on-going support in these endeavors.

Sincerely,



Esther T. High, Acting Chief
Family Support and Child Welfare Services Section

cc: Sherry Bradsher
Jo Ann Lamm
Children's Program Representatives
Work First Representatives
Family Support and Child Welfare Services Team Leaders
Local Business Liaisons

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