



North Carolina Department of Health and Human Services  
Division of Social Services

325 North Salisbury Street • Raleigh, North Carolina 27603  
Courier # 56-20-25 MSC 2406

Michael F. Easley, Governor  
Dempsey Benton, Secretary

Sherry S. Bradsher, Director  
(919) 733-3055

**October 19, 2007**

**Dear County Director of Social Services**

**Attention: Child Welfare Program Managers, Supervisors  
And Child Welfare Workers**

**Subject: Federal Requirements Regarding Foster Care Caseworker Visits**

The Administration for Children and Families (ACF) requires states to report data regarding the frequency of caseworker visits with foster children. The failure to meet established benchmarks will result in serious financial consequences. The MRS database is the method North Carolina uses to capture this information. Please refer to ([FSCWS-45-07](#)) DCD letter and ([PM-REM-AL-06-07](#)) Administrative letter for instructions on entering data.

While we are confident that monthly visits with foster children are occurring, the data does not reflect this standard. Some counties have 0 visits entered for a three month time period. North Carolina is expected to achieve a 90% threshold of children in foster care being visited monthly by their caseworker, with the majority of the visits in the child's residence.

Your Children's Program Representative (CPR) will be contacting you regarding this urgent issue. We must submit baseline data to ACF by 10-31-2007. Maintaining regular contact with children in foster care is important and the energy and attention given to making routine quality visits in the child's residence and entering the data can not be overstated.

Please contact your CPR or Candice Britt, Child and Family Services Review Coordinator, [candice.britt@ncmail.net](mailto:candice.britt@ncmail.net), 919-733-7831, if you have questions about this letter.

Sincerely,

A handwritten signature in cursive script that reads "Esther T. High".

Esther T. High, Acting Chief  
Family Support and Child Welfare Section

cc: Sherry S. Bradsher  
Sarah Barham  
Local Business Liaisons Managers  
Jo Ann Lamm  
Children' Services Program Representatives  
Family Support and Child Welfare Services Team Leaders

**FSCWS-72-07**