



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Social Services

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN G. OSBORNE • Assistant Secretary for County Operations

**October 26, 2020**

**RE: Ryan' Law Dashboard Pilot**

Dear County Directors,

As mentioned in a recent meeting of the Directors Association, we have established a modern SharePoint site that will host the pilot phase of the Rylan's Law Dashboard. An invitation was sent out to each of you to access the site several weeks ago.

As of today, we have uploaded the following dashboards:

- **Adult Services**
- **Child Support**
- **Child Welfare**
- **Food and Nutrition Services**
- **Work First**

The list of included performance measures has been provided in a separate attachment.

The data is up to date through the end of September (except for the Social Work Services measures for Adult Services and Child Welfare, which have an intentional month lag to account for data entry into legacy systems). We will continue to update the dashboard monthly throughout the pilot phase, which we anticipate lasting through the end of December or January.

Each of the dashboards also includes some context measures, but we may incorporate more as time goes on, based on your feedback and the availability of data. We will not be sending out quarterly data sets and ask that you utilize the dashboard instead for these measures.

For Energy Assistance, some minor system changes are being implemented on 12/1/2020 to calculate the measures in accordance with recent policy guidance changes. Once those changes have been finalized, we will publish that dashboard as well. This data will be available with time for you to review prior to the dashboard being published on the public website.

When you access the site, you will be asked to sign into a Microsoft Account associated with your email address. If your work email is not currently mapped to any sort of Microsoft license, you may need to work with your IT to map it to a free account. If you are having issues

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accessing the site, please email: [HSBIO@dhhs.nc.gov](mailto:HSBIO@dhhs.nc.gov) and someone will get back to you to assist.

This is the link to the main Dashboard landing page:

<https://ncconnect.sharepoint.com/sites/dss-directors/SitePages/Rylan's-Law-Dashboard.aspx>

On the main dashboard landing page, there is also a link to a survey that we are asking you to fill out once you have reviewed each dashboard thoroughly.

Note: You may add members of your leadership team and/or data SMEs to the site as well, but we ask that you keep the requests to the minimum number of individuals based on your business need. If you wish to add people from your agency, please send their names, positions, and emails to [HSBIO@dhhs.nc.gov](mailto:HSBIO@dhhs.nc.gov) with the subject line: "Request to add staff to DSS Director's Site."



Asst. Secretary for County Operations