



North Carolina Department of Health and Human Services  
Division of Social Services

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS  
  
Wayne E. Black  
Division Director

September 29, 2014

Dear County Directors of Social Services:

The N.C. Division of Social Services is pleased to announce that Judy McArn has been appointed to serve as the acting Section Chief for N.C. Child Support Services (CSS) effective October 1, 2014.

McArn, Assistant Chief of Program Operations for N.C. Child Support Services oversees the Policy & Training Unit; Central Registry/ State Parent Locator Unit, Customer Service Unit and the CSS Regional Program Representatives. McArn has 23 years of experience in the Child Support Program, having also worked as child support agent at the county level earlier in her career.

Prior to entering the field of child support services, she taught special education classes at a middle school and later served as an Eligibility Specialist in the AFDC Program. McArn is widely recognized as a subject matter expert on Child Support policy. She is a long-standing member of the North Carolina Child Support Council and has actively served on several national and regional work groups, including working collaboratively with the federal office of Child Support Enforcement in developing the National Child Support Strategic Plan.

McArn, a life-long native of North Carolina, received her Bachelor's Degree in Education (with a minor in Social Work) from the University of North Carolina at Wilmington.

As Acting Section Chief for NC Child Support Services, McArn will serve as the point of contact for all matters related to NC Child Support Services. She can be reached at 919-855-4755 or [judy.mcarn@dhhs.nc.gov](mailto:judy.mcarn@dhhs.nc.gov).

Sincerely,

A handwritten signature in black ink that reads "Wayne E. Black".

Wayne E. Black

DIR-09-2014

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