



North Carolina Department of Health and Human Services Division of Social Services

Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Sherry S. Bradsher, Director

Economic and Family Services
2420 Mail Service Center
Raleigh, NC 27699-2420
(919) 334-1224

February 2, 2012

**Re: Food and Nutrition Services (FNS)
Payment Accuracy Conference Calls**

Dear County Director of Social Services:

Attention: Food and Nutrition Services Managers and Supervisors

Payment Accuracy continues to be a part of the state's Food and Nutrition Services Corrective Action Plan with USDA; this plan has a focus on policy regulations and procedural techniques that will enhance our payment accuracy rate. Over the past several years there has been a steady increase in both the states Active and Negative Payment Accuracy Rate. In an effort to combat the error rates in the program, we would like to hold a series of conference calls with staff to include Directors, managers, supervisors, as well as case managers, to discuss error rates and possible solutions to this issue. This call will focus primarily on Negative Errors.

The following conference calls will be held on **Wednesday, February 15, 2012:**

County	Start and End Time	Call in Number
Counties in FNS East Region	8:30 am – 10:00 am	919-715-0769
Counties in FNS Central Region	10:30 am – 12:00 pm	919-733-2511
Counties in FNS West Region	1:30 pm – 3:00 pm	919-662-4657

Due to limited phone lines, counties must call in at the designated time for their region and each county can only call in from three separate phone lines. We encourage counties to call from one location when possible.

If you have any questions, please contact David Locklear at (919) 334-1227 or vial email at David.Locklear@dhhs.nc.gov.

Sincerely,

A handwritten signature in cursive script that reads "Dean Simpson".

Dean Simpson, Chief
Economic and Family Services

DS/dl

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