



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

DATE: April 20, 2020

Dear County Directors of Social Services

Attention: Food and Nutrition Services (FNS) Program Administrators, Managers and Supervisors
Work First (WF) Program Administrators, Managers, and Supervisors

Subject: Economic and Family Services Question and Answer (Q&A) Document for Policy
Changes Due to COVID-19

Priority: Information Only

During the COVID-19 pandemic, the Division of Social Services has issued Administrative Letters for the implementation of temporary changes in policies for the FNS and WF programs. These temporary policy changes resulted from Governor Roy Cooper's Executive Order No. 121 Stay At Home Order in addition to the passage of the Coronavirus Aid Relief and Economic Security (CARES) Act passed by Congress and signed into law March 27, 2020.

Due to the number of questions received, it is believed the most timely and effective method to disseminate information is via a Q&A document which is attached. The purpose of this letter is to provide the Q&A document to the local county Departments of Social Services. The Q&A will be updated periodically as needed.

Please email any questions regarding this letter to the Economic and Family Services Operational Support Team (OST) to DSS.Policy.Questions@dhhs.nc.gov.

Sincerely,

David Locklear, Deputy Director

DL/wdr

EFS-FNSEP-07-2020

Attachments (1)
COVID-19 Questions and Answers

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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