



North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street
2420 Mail Service Center • Raleigh, North Carolina 27699-2420
Courier # 56-20-25

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

February 19, 2010

RE: Program Integrity Reviews and Expectations

Dear County Director of Social Services:

Attention: Program Integrity Supervisors

North Carolina's Program Integrity referrals and claims were reviewed by the United States Department of Agriculture (USDA) in November and December of 2009. As a result of this review, changes have been made to the Food and Nutrition Services (FNS) Management Evaluation. The Program Integrity part of the Management Evaluation has been removed and is now a separate review. Effective April 1, 2010 Program Integrity reviews will be conducted in each county every other year. Notification of the review will be sent to the director of each county 30 days prior to the review.

A major part of the review will involve the untimely processing of Program Integrity referrals. FNS referrals must be processed within 180 days from the date of discovery. Data Warehouse report, Daily Report of Pending FNS Referrals, must be monitored monthly to avoid referrals from pending past the 180 day time frame. The State will monitor this report during the Program Integrity Review.

A new requirement is for counties to justify all changes to the claim balance as well as blocking, or returning Treasury Offset Program (TOP) or NC Department of Revenue (DOR) interceptions. Integrity of the programs administrated by the Economic and Services Section is critical to the ongoing success of these programs.

Please find attached a tentative schedule of the reviews, a list of the reports utilized during the reviews, as well as the tools that will be used for the reviews.

If you have any questions, please contact Economic and Family Services Help Desk at 919-334-1100 or by email at dss.efshd@dhhs.nc.gov.

Sincerely,

A handwritten signature in cursive script that reads "Dean Simpson".

Dean Simpson, Chief
Economic and Family Services Section

DS:sd
Attachments
EFS-FNSEP-08-2010