



## North Carolina Department of Health and Human Services

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS

February 27, 2015

### RE: Work Support Strategies Leadership Summit 2015

#### Dear County Director of Social Services:

The Department of Health and Human Services is pleased to announce that the Work Support Strategies Leadership Summit 2015 will be held **April 29 – May 1, 2015 at the Sheraton Greensboro Hotel at Four Seasons, Joseph S. Koury Convention Center, 3121 High Point Road, Greensboro, NC 27407**. Registration will begin at 11:00 am on Wednesday, April 29, 2015 with the opening session beginning at 1:00 pm. The Summit will end at noon on Friday, May 1, 2015. This is the final year of Work Support Strategies grant and the focus of the meeting will be ***Looking to the Future – Focusing on the Basics***. A tentative list of sessions offered is attached.

Each county will be provided two rooms per night and may send up to four staff to the Leadership Summit. Space for the summit is limited. If space is available once registration has ended, counties will be given the opportunity to request additional slots. We are requesting that staff attending include Program Managers and/or supervisors of Medicaid, Food and Nutrition Services, Child Care, Special Assistance and Work First. We are looking specifically for staff that are innovators; macro-level thinkers and can ask the hard, thoughtful questions that will help move their agencies into a higher level of service delivery and efficiency. Specifically consider staff who will come to the summit ready to learn and can return to your agency ready to lead and embrace change as well as have the ability to be a change agent and cascade ideas throughout your agency.

Two hotel rooms per night will be provided via direct billing to the state for each county DSS Office located at least thirty-five miles from the Sheraton Four Seasons. Attendees do not have to contact the hotel to make reservations; the state will provide a room list directly to the hotel. It will be necessary for the attendee to present a credit card at check-in to cover incidentals for each room. The State will pay for the room and taxes only, not including incidentals such as telephone calls, in-room movies, and room service. Hotel check in is at 3:00 pm on April 29, but attendees may be able to check in early depending on the availability of the hotel. The State will **NOT** provide mileage reimbursement travel to and from the Sheraton and all meals will be the responsibility of the attendee. There is no registration fee.

Attached is a registration form to be completed by each county. The registration form must be completed and returned by **Friday, March 13, 2015**.

[www.ncdhhs.gov](http://www.ncdhhs.gov)

Tel 919-527-6300 • Fax 919-715-4645

Location: 101 Blair Drive • Adams Building • Raleigh, NC 27603

Mailing Address: 2001 Mail Service Center • Raleigh, NC 27699-2001

An Equal Opportunity / Affirmative Action Employer



Please note we are aware that individual situations and schedules change over time. Therefore, we will allow updates and changes to the conference attendee list through **Friday, March 20, 2015**.

If you have any questions or concerns, please contact David Locklear at (919) 527-6311 or via email at [David.Locklear@dhhs.nc.gov](mailto:David.Locklear@dhhs.nc.gov). We look forward to seeing you at the summit.

Sincerely,  
DHHS Economic Benefits Policy Governance Board

*Betty J. Dumas-Beasley*

Betty J. Dumas-Beasley  
Division of Medical Assistance

*Chris Urso*

Chris Urso  
Division of Aging and Adult Services

*David Locklear*

David Locklear  
Division of Social Services

*Kim Miller*

Kim Miller  
Division of Child Development and Early Education

Attachment

**EFS-FNSEP-08-2015**

**Session Name**

Supervisor Training  
Improving Families' Access to Benefits  
Business Process Mapping Fundamentals  
Reporting for Duty with CSDW  
NC FAST Session 1  
NC FAST Session 2  
Policy, Process and Technology  
Economic Benefit Updates: Policy updates from DSS  
Get in Line: Aligned Certification Periods Discussion  
Get 'em In, Get 'em Out – Same Day Processing  
Economic Benefit Updates: Child Care Updates and P3 News  
San Diego Welfare to Work: Improving Employment Outcomes with Executive Function  
Peer to Peer Innovations in Data  
Picking the Right One: Skillful Interviewing and Hiring  
Waiting Room 101  
Integrated Policy Governance Board Update: DMA/DAAS  
Back to Basics: Project Management  
Fun with Program Integrity  
Networking with State Staff  
NC FAST Workflows and Processes for New Directors