



North Carolina Department of Health and Human Services  
Division of Social Services

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS  
Wayne E. Black  
Division Director

June 18, 2015

**RE: Energy Programs Conference Call**

Dear County Director of Social Services:

**Attention: Low Income Energy Assistance Program (LIEAP) and Crisis Intervention Program (CIP) Managers and Supervisors**

The Administration for Children and Families (ACF) is requiring State LIHEAP Grantees to collect and report on four new performance measures related to home energy burden and continuity of home energy service. As a result, there will be changes to the Energy Programs Application process. The Division has scheduled a conference call for Energy Programs staff to discuss the Performance Measures Data requirements and the New Vendor Agreement.

We strongly encourage participation in the conference call as it will provide an opportunity to review and discuss the new Energy Program requirements. The information is relevant to LIEAP and CIP managers, supervisors and eligibility staff. Counties that outsource their LIEAP and/or CIP application-taking to other agencies will need to contact those agencies and advise them of the conference call so they may participate.

The date and time for the call is **Tuesday, June 23, 2015 from 2:00 pm – 4:00 pm**. The call-in number is **(919) 662-4657**. Since there is a limited number of telephone lines available to access the call, we request that counties call from one phone line per agency.

If you have any questions, please contact Tiffany Robinson at (919) 527-6309 or email [tiffany.robinson@dhhs.nc.gov](mailto:tiffany.robinson@dhhs.nc.gov).

Sincerely,

David Locklear, Chief  
Economic and Family Services Section

DL/bm

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