



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Social Services

ROY COOPER • Governor  
MANDY COHEN, MD, MPH • Secretary  
WAYNE E. BLACK • Director

June 27, 2018

**Dear County Director of Social Services**

**Attention: Work First Administrators, Managers and Supervisors**

**Supervisors: Work First Participation Rates Webinar**

The Division will conduct a Work First Webinar on July 12, 2018 from 1pm-3pm entitled "Understanding Work First Participation Rates and Strategies for Success." This training will define the difference between the All-Family and the Two-Parent Participation Rates. Trainers will explain how the Work First Participation Rates are calculated, discuss participant hour requirements in federal countable activities, and explain case management strategies to increase participation rates. Trainers will also share several examples that will help counties understand how the participation rates can be impacted by federal requirements. Registration for the webinar can be completed by accessing the link below:

[Register now!](#)

After registering, you will receive a confirmation email containing information about joining the webinar. To view system requirements, click on this link: [View System Requirements](#) We look forward to you joining us! Should you need additional clarification, please submit your questions via the email address [dss.policy.questions@dhhs.nc.gov](mailto:dss.policy.questions@dhhs.nc.gov)

Sincerely,

David Locklear, Deputy Director

DL/mf  
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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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