



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

April 10, 2019

**Dear County Directors of Social Services**

**Attention:** Food and Nutrition Services, Work First, Refugee Administrators, Managers and Supervisors

**Subject:** Updated Electronic Benefits Transfer (EBT) Brochures

**Priority:** Information and Action Required

EBT brochures have been updated to provide important information concerning the use of the EBT card. The United States Department of Agriculture (USDA) non-discrimination statement on the brochure has also been updated. Beginning the week of April 1, 2019, the updated brochures will be mailed to local departments of social services. Discard any outdated brochures upon receipt of the new version. If you have any questions or if any additional brochures are needed, please contact Linda Skaggs at [linda.skaggs@dhhs.nc.gov](mailto:linda.skaggs@dhhs.nc.gov) or 919-527-6301.

Sincerely,

A handwritten signature in blue ink that reads 'David Locklear'.

David Locklear, Deputy Director

DL/jhs

**EFS-FNSEP-17-2019**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES**

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