



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
WAYNE E. BLACK • Director

July 18, 2018

Dear County Directors of Social Services

Attention: Food and Nutrition Services Administrators, Managers, Supervisors & Caseworkers

Subject: **(Information Only)** Pink Paper FNS Recertification Forms

North Carolina is one of three states that has participated in a SNAP Collaborative with the United States Department of Agriculture (USDA) over the past two years. This collaborative is a dynamic and interactive engagement opportunity among state and county leaders in improving processing methods, customer service and program access. The North Carolina team consists of representatives from the state as well as representatives from Davidson, Pitt and Union Counties.

North Carolina's SNAP Collaborative State Team conducted internal test cycles which included printing and scanning on pink paper the DSS-2435R and DSS-2435I, Food and Nutrition Services (FNS) Notice of Expiration and Recertification Forms. These forms will be used for the recertifications selected in July 2018. This process was initially tested in California and proved to be beneficial in increasing household returning their forms in a timely manner. It is our hope North Carolina will see similar results including increased recertification timeliness and decreased churn for FNS participants as well as administrative savings for agencies.

We are excited to test this simple, but effective measure to assist in our families' continued receipt of their benefits without a break. If you have questions, please contact your Operational Support Team Representative.

Sincerely,

David Locklear, Deputy Director

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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