



North Carolina Department of Health and Human Services
Division of Social Services

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Wayne E. Black
Division Director

September 25, 2014

**RE: Program Integrity-Treasury Offset Program (TOP)
Refunds**

Dear County Director of Social Services:

As a result of the recent Management Evaluation conducted by USDA, it was determined, due to a technical error in EPICS, that a small number of debtors for Food and Nutrition Services claims were intercepted for federal income tax returns too soon. Although the intercepts occurred too soon, the claim was correctly established and is valid. USDA has mandated that all clients that were intercepted in error be offered a choice to either receive a refund of the amount intercepted or allow the money to remain on the claim.

The attached letter will be mailed to all clients impacted by this error by September 30, 2014. You may receive phone calls from clients concerning these letters. It is important to allow the client to make the choice, but inform them the claim balance will revert back to the amount prior to the interception and they will still owe money on the claim if they choose to have a refund issued.

If you have any questions, please contact Yolanda McInnis at 919-527-6323 or via email at Yolanda.McInnis@dhhs.nc.gov.

Sincerely,

A handwritten signature in cursive script that reads "David Locklear".

David Locklear, Acting Chief
Economic and Family Services

EFS-FNSEP-20-2014

Economic and Family Services
www.ncdhhs.gov • www.ncdhhs.gov/dss
Tel 919-527-6300 • Fax 919-334-1265

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