



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

July 03, 2019

Dear County Directors of Social Services

Attention: Program Integrity Managers & Supervisors

Subject: Program Integrity Claim Transfers for FNS and Work First

Priority: Information Only

The purpose of this letter is to provide information regarding program integrity claim transfers for Food and Nutrition Services (FNS) and Work First. Incentives are based on the amount collected for Intentional Program Violations (IPV's) and Inadvertent Household Errors (IHE's). In order for incentives to be calculated correctly for the following month, counties are required to transfer a claim on the first business day of each month. NC FAST currently allows a transfer of claims any time during the month. A system change will be implemented to prevent a claim from being transferred after the first business day. Post all payments to the claim prior to transferring the claim to another county to receive the incentive.

If you have questions, please contact Arlease Johnson at Arlease.Johnson@dhhs.nc.gov or 919-527-6323.

Sincerely,

David Locklear, Deputy Director

DL/ahj

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420
www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-334-1265

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