



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF SOCIAL SERVICES

ECONOMIC & FAMILY SERVICES

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GOVERNOR

MANDY COHEN, MD, MPH  
SECRETARY

WAYNE E. BLACK  
DIRECTOR

November 1, 2017

**TO:** County Directors of Social Services  
**ATTENTION:** Energy Managers and Supervisors  
**SUBJECT:** Energy Program Training 2017

A webinar is scheduled for Energy Program staff to provide training on energy policy and NC FAST procedures and best practices. We strongly encourage attendance as the webinar will provide an opportunity for staff to review and discuss the Energy Programs and processing applications in NC FAST. The information is relevant to Low Income Energy Assistance program (LIEAP) and Crisis Intervention Program (CIP) managers, supervisors, and eligibility staff. Counties that outsource their LIEAP and/or CIP to other agencies will need to contact those agencies and advise them of the webinar allowing them the opportunity to participate.

The webinar is scheduled for:

- **Wednesday, November 15, 2017**
- **9:00 am to 11:00 am**
- **The webinar opens at 8:45 am**

Registration is required to view or hear the webinar.

Register now! The webinar link is:

<https://attendee.gotowebinar.com/register/5890085275624914177>

After registering, you will receive a confirmation email containing information about joining the webinar.

[View System Requirements](#)

If you have question regarding the webinar contact Cathy Smith at 919-527-6322 or

[Cathy.Smith@dhhs.nc.gov](mailto:Cathy.Smith@dhhs.nc.gov)

Sincerely,

A handwritten signature in black ink that reads "David Locklear".

David Locklear, Deputy Director

Division of Social Services, Economic and Family Services

**EFS-FNSEP-24-2017**

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