

1. What is P-EBT?

Pandemic Electronic Benefits (P-EBT) provides a benefit on an EBT card to North Carolina families whose children have access to free and reduced lunch at school.

2. Who is eligible for August and September 2020 P-EBT benefits?

Children are eligible if they had access to free or reduced-priced meals at school last year, their school district or charter school is eligible to provide free or reduce-priced meals at school this year, and their school district or charter school utilized virtual learning for all students for at least five consecutive school days between August 17th and September 30th.

3. How do I apply for P-EBT?

There is no application for NC P-EBT benefits. P-EBT eligibility information for August and September 2020 benefits comes from the Department of Public Instruction based off enrollment in free and reduced-price meals and whether a school district or charter school had five or more consecutive days of school closure for all students .

4. How and when will I get my benefits?

P-EBT benefits will be loaded the same way that they were loaded for P-EBT in the spring. Most eligible families receiving FNS benefits will receive their P-EBT benefits on their FNS EBT card. Those families who received a P-EBT benefit card, will receive their August and September allotments on that same card. Benefits should be available on or shortly after September 30. Notices will be sent to households notifying them of allotment amounts and when to expect benefits.

5. How much will I get in P-EBT benefits?

The daily rate for of benefits for P-EBT is \$5.86 per eligible student. Allotment amounts will be calculated based on the number of days the student is not at school. [CSRs will need to check the DPI file for specific dollar amounts by school district.]

6. How do I create and utilize my Personal Identification Number (PIN) for my P-EBT card?

Set the PIN by logging into www.ebtEdge.com, utilize the EBT Edge mobile app, or call 1-888-622-7328 and use the automated system. It may be necessary to try each child's date of birth to successfully activate your P-EBT card.

7. Will children receiving free lunches in a school that the entire school receives free lunches and the parents did not fill out any paperwork for the free lunches receive P-EBT?

Yes, if they were enrolled in a Community Eligibility Provision school at the end of the 2019-2020 school and if they are enrolled in a CEP school that has a qualifying event that causes 5 consecutive days of virtual learning for all students during August or September of the 2020-2021 school year.

8. What about future P-EBT benefits (after August & September)?

The P-EBT program is authorized by the federal government. At this time, they have not authorized P-EBT benefits after September 30th.

9. Why wasn't my child included in the August and September 2020 P-EBT benefits?

This brief extension of P-EBT benefits provides help buying food to the families of more than 600,000 children whose access to free and reduced-price school meals has been disrupted by COVID-19. DHHS provided P-EBT benefits to as many children as possible under USDA's new guidance and deadline and we wish we could have helped every family.

10. For NEW P-EBT accounts only:

Due to the large volume of cards requested, it may take up to 3-4 weeks before your card arrives in the mail.

There are numerous states participating in PEBT which inherently slows down the normal process. We are sorry for the inconvenience.