



North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street
2420 Mail Service Center • Raleigh, North Carolina 27699-2420
Courier # 56-20-25

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

June 30, 2010

RE: Announcement of the Electronic Pre-Assessment Screening Service (ePASS)

Dear County Director of Social Services:

Effective July 1, 2010 the Department of Health and Human Services will deploy a new web-based tool called ePASS that North Carolina residents can use in private to screen themselves for potential eligibility for Food and Nutrition Services as well as other programs. In addition to letting potential customers get a better idea of the benefits and services offered by the Department of Social Services in their area, it will enable potential customers to gather necessary documentation to bring with them to DSS should they decide to apply for benefits.

Attached are copies of several documents that will be printed and sent to counties for distribution. The ePASS Fact Sheet will provide facts about the new web-based tool. The ePASS Fact Sheet will be revised as new programs and/or services are available on the ePASS tool. The ePASS brochure can be distributed to community partners to share with potential customers. Posters will also be printed and sent to all DSS agencies for distribution. Additionally, a small "business card" is being produced that can be given to clients for them to share with anyone who may benefit from receiving information regarding potential eligibility for benefits. The business card displays the URL for ePASS along with a brief description of ePASS. Counties should receive the initial shipment around August 1, 2010.

The ePASS URL is <https://epass.nc.gov>. Feel free to share it with potential customers as you see fit.

Counties are encouraged to have access to ePASS on their county website. A Dear County Director Letter will be published with instructions on how to set up the ePASS access on your county website. A terminal message will be forwarded once the letter is posted.

If you have questions, feel free to contact me at (919) 334-1234 or via e-mail at dean.simpson@dhhs.nc.gov.

Sincerely,

A handwritten signature in cursive script that reads "Dean Simpson".

Dean Simpson, Chief
Economic and Family Services

Attachments
EFS-FNS-25-2010

cc: Sherry Bradsher
Angela Taylor