



## North Carolina Department of Health and Human Services Division of Social Services

Beverly Eaves Perdue, Governor  
Albert A. Delia, Acting Secretary

Sherry S. Bradsher, Director

Economic and Family Services  
2420 Mail Service Center  
Raleigh, NC 27699-2420  
(919) 527-6300

October 17, 2012

### **RE: Crisis Intervention Program Policy**

Dear County Director of Social Services:

#### **Attention: Crisis Intervention Program (CIP) Managers and Supervisors**

The Division has received concerns from counties regarding their Crisis Intervention Program (CIP) balances being depleted. We would like to reiterate that CIP funding is to be used for **heating or cooling crisis** only. Each household should be evaluated on a case by case basis to determine if they are in a heating or cooling crisis. If the household's crisis is not directly related to heating or cooling, then assistance should be denied. This includes households whose **heating or cooling source** has been or will be disconnected. Please read Energy Manual section 400.03 G in its **entirety**.

At this time, there is no additional funding to allocate to counties for CIP. It is unknown as to whether we will receive any further funding.

If you have questions, please contact Erica Jennings at (919) 527-6309.

Sincerely,

A handwritten signature in cursive script that reads "Dean Simpson".

Dean Simpson, Chief  
Economic and Family Services Section

DS/ej

**EFS-FNSEP-26-2012**