



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 9, 2019

Dear County Directors of Social Services

Attention: County Directors of Social Services, Program Integrity Managers & Supervisors

Subject: Simplified Nutritional Assistance Program (SNAP) Duplicate Issuances

Priority: Action Required

As a result of the United States Department of Agriculture (USDA) 2019 Management Evaluation of the Food and Nutrition Service (FNS) Program, the finding from FFY 2018 remains open due to duplicate benefits potentially being issued for some SNAP cases. These cases have been identified and a report created and added to FAST Help. The report is titled Reports-SNAP 20190803.

Each case on the report must be reviewed and determine if an over issuance occurred. If an over issuance has occurred, calculate the amount of the over issuance, establish a claim in NC FAST and pursue collection of the claim under regular collection procedures. These claims should be coded as state agency errors.

Upon completion of all cases, download the report and fill in the information in the columns to the right reflecting the Program Integrity Referral number and over issuance amount. Send this information to Linda.Skaggs@dhhs.nc.gov by **October 18, 2019**.

If you have questions, please contact Program Integrity by email at Arlease.Johnson@dhhs.nc.gov.

Sincerely,

David Locklear, Deputy Director

DL/ahj

EFS-FNSEP-27-2019

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420
www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-334-1265

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