



Food and
Nutrition
Service

JUL 30 2019

Park Office
Center

3101 Park
Center Drive
Alexandria
VA 22302

Dr. Mandy Cohen
Secretary

North Carolina Department of Health and Human Services
2001 Mail Service Center
Raleigh, North Carolina 27699-2001

Dear Secretary Cohen:

Today, the U.S. Department of Agriculture released the official Supplemental Nutrition Assistance Program (SNAP) overpayment, underpayment, and payment error rates for Fiscal Year (FY) 2018 under the quality control (QC) provisions of Section 16(c) of the Food and Nutrition Act of 2008, as amended (the Act). The national performance measure (national average payment error rate) for FY 2018 is 6.80 percent. Your payment error rate consists of the sum of the overpayment rate and the underpayment rate. Please note, this sum may not add up to the exact payment error rate due to rounding.

North Carolina's QC error rates for FY 2018 are:

Overpayment Rate	3.74 percent
Underpayment Rate	1.23 percent
Payment Error Rate	4.97 percent

The Southeast Regional Office is your partner in reducing payment error rates. The Food Nutrition Service recognizes your efforts to improve your payment error rate over the past fiscal year. Your State FY 2018 payment error rate of 4.97 percent reflects a reduction from the FY 2017 rate of 5.25 percent. We appreciate the focus and importance you have placed on this high priority issue. As we work together to continuously improve payment accuracy, we also remain dedicated to the validity and accuracy of the QC system as a whole. Together we are stewards of the taxpayer's money and our collaborative efforts will serve to end hunger and improve integrity.

If you have any questions or need more information, please call your Regional Administrator, Willie Taylor at (404) 562-1802.

Regards,

Brandon Lipps
Administrator
Food and Nutrition Service

*Thanks for your
leadership on program
integrity.*