



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

Date: March 11, 2021

Dear County Directors of Social Services:

Attention: Food and Nutrition Services Managers and Supervisors

Subject: BJ's Wholesale Club Online EBT Purchasing

Priority: Information Only

North Carolina Food and Nutrition Services (FNS) recipients can now purchase groceries online using their Electronic Benefit Transfer (EBT) cards through an additional authorized online EBT retailer, BJ's Wholesale Club. The latest EBT FNS expansion to partner with BJ's serves as North Carolina's sixth EBT retailer. Through this new partnership, FNS recipients will have the flexibility to buy food while promoting social distancing to prevent the spread of COVID-19 and will help families with transportation barriers.

FNS recipients will be able to access their EBT benefits only for online grocery and pickup while shopping on the BJ's Wholesale Club storefront. At this time, BJ's Wholesale Club is not allowing EBT same day delivery through Instacart. This service is available to all BJ's Wholesale Club members with no additional costs or additional fees for either in-club or curbside pickup.

For additional information about the online purchasing program please refer to the [DSS Administrative Letter AL-14-2020](#). Submit any questions regarding this information to the Operational Support Team (OST) at dss.policy.questions@dhhs.nc.gov.

Sincerely,

Carla West, Senior Director for Economic Security
Division of Social Services, Economic and Family Services

CLW/vd

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420
www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-334-1265

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