



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

October 01, 2019

**Dear County Directors of Social Services**

**Attention:** Food and Nutrition Services Administrators, Managers and Supervisors,  
Work First Program Administrators, Managers and Supervisors

**Subject:** FIS Tax Credit Job Board

**Priority:** Information Only

On October 17, 2018, [Dear County Director Letter EFS-FNSEP-23-2018](#), provided information regarding the new mobile application called ebtEDGE. The app is available as a free download on the Apple Store and Google Play as well as by accessing the FIS Website at [www.fisglobal.com/ebtedgemobile](http://www.fisglobal.com/ebtedgemobile).

The application now has a new feature that can help job seekers receiving government assistance, such as Food and Nutrition Services (FNS) program or cash assistance through the Work First (WF) program. A profile can be created to match the job seeker with an employer through the FIS Tax Credit Job Board. The FIS Tax Credit Jobs Board helps connect FNS and WF recipients with employers that have been pre-screened for tax credit eligibility.

Many businesses fail to apply for tax credits for job seekers because employers are not familiar with the process. The FIS Tax Credit Job Board automates the paperwork employers are required to have in order to receive the tax credits. With the FIS Tax Credit Job Board, the business saves money and gets more hired job seekers that are receiving benefits under a federal program.

FIS ebtEDGE Mobile Application posters are now available in English and Spanish and will be distributed by the Operational Support Team during the October Cluster Meetings. The pdf version of the posters is attached and can be used to print additional posters or for posting to your websites. Also included is a social media toolkit with information regarding the Job Board. We strongly encourage displaying the posters in the agencies to make the information available to all citizens.

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603  
MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420  
[www.ncdhhs.gov](http://www.ncdhhs.gov) • TEL: 919-527-6300 • FAX: 919-334-1265

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Submit any questions regarding this information to the Operational Support Team (OST) at [DSS.Policy.Questions@dhhs.nc.gov](mailto:DSS.Policy.Questions@dhhs.nc.gov).

Sincerely,

A handwritten signature in blue ink that reads "David Locklear". The signature is written in a cursive style with a large initial "D".

David Locklear, Deputy Director

DL/vd

**EFS-FNSEP-32-2019**

**Attachments (4)**

ebtEDGE Poster – Spanish

ebtEDGE Poster - English

Tax Credit Job Flyer

Social Media Toolkit