



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

October 27, 2020

Dear County Directors of Social Services

Attention: Food and Nutrition Services Managers and Supervisors

Subject: Food and Nutrition Services Online Purchasing (Amended)

Priority: Information Only

[DSS Administrative Letter AL-14-2020](#) announced that North Carolina was approved to pilot a plan to authorize retail food stores to accept SNAP benefits via online transactions with an Electronic Benefits Transfer (EBT) card. This allows households across North Carolina to purchase eligible food items online using SNAP benefits.

Initially, Amazon and Walmart retailers were approved by USDA to allow online purchasing. We are happy to announce that Carlie C's has received approval and will be going live with online purchasing effective October 30, 2020. Carlie C's has 25 stores located in the central part of the state.

For additional information about the pilot program please refer to the [DSS Administrative Letter AL-14-2020](#). Submit any questions regarding this information to the Operational Support Team (OST) at dss.policy.questions@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "David Locklear".

David Locklear, Deputy Director

DL/rc

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420
www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-334-1265

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