



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

November 13, 2019

**Dear County Directors of Social Services**

**Attention:** Energy Administrators, Managers & Supervisors

**Subject:** Energy Programs Training 2019

**Priority:** For Information and Action Needed

A Webinar is scheduled for Energy Programs staff to provide training on policy, NC FAST procedures and best practices. We strongly encourage attendance as the webinar will provide an opportunity for staff to review and discuss the Energy Programs. The information is relevant to Low Income Energy Assistance Program (LIEAP) and Crisis Intervention Program (CIP) managers, supervisors, and eligibility staff. Counties that outsource their LIEAP and/or CIP to other agencies will need to contact those agencies and advise them of the webinar allowing them the opportunity to participate.

**The webinar is scheduled for Thursday, November 21, 2019 from 1:00 pm to 3:00 pm. The webinar opens at 12:45 pm.** Registration is required to view and hear the webinar. The webinar link is: <https://register.gotoweinar.com/register/367381322363249154>

After registering, you will receive a confirmation email containing information about joining the webinar. [View System Requirements](#)

If you have questions regarding the webinar contact Robin Greenwald at 919-527-6322 or [Robin.Greenwald@dhhs.nc.gov](mailto:Robin.Greenwald@dhhs.nc.gov)

Sincerely,

David Locklear, Deputy Director

DL/rg

**EFS-FNS-35-2019**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES**

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