


NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

Energy Programs [CIP and LIEAP]



The Low-Income Energy Assistance Program (LIEAP) and Crisis Intervention Program (CIP) are federally funded programs that may be able to assist you. LIEAP provides a one-time vendor payment to help eligible households pay their heating costs. CIP provides a vendor payment for eligible individuals and families who are in a heating or cooling related crisis and experiencing a life threatening or health related emergency.

Applications for LIEAP are received from January 2, 2021 through March 31, 2021 or until funds are exhausted. Applications for CIP are taken July 1, 2020 - June 30, 2021 or until the CIP allocation is exhausted, whichever comes first.

To practice social distancing, applicants are encouraged to apply by submitting a paper application via the U.S. Postal Service or by fax to their local Department of Social Services. Applications may also be dropped off at the local Department of Social Services. Interested individuals may call their local Department of Social Services for information on how to receive a paper application or for applications by phone.



Beginning January 2, 2021 Energy applications for LIEAP and CIP will be available online. Applicants are encouraged to apply online through the ePASS portal <http://epass.nc.gov> or by US Mail or fax.



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