



North Carolina Department of Health and Human Services  
Division of Social Services

325 North Salisbury Street  
2420 Mail Service Center • Raleigh, North Carolina 27699-2420  
Courier # 56-20-25

Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director  
(919) 733-3055

September 28, 2010

**Dear County Director of Social Services:**

**Attention:** Food and Nutrition Services Managers and Supervisors  
Energy Program Managers and Supervisors  
Program Integrity Managers and Supervisors

**Subject:** Food and Nutrition Services and Energy Programs State Support Update

Effective August 2009, the Economic and Family Services Section made changes to the way State support was provided to each DSS office in the Food and Nutrition Services and Energy Programs. This change implemented a team concept in which the counties are supported by a team of program representatives as opposed to one representative. The team concept allows the State to maximize staff resources as well as provide consistency in policy interpretations. We continue to seek ways in which regional teams can provide support to the counties in the most efficient and effective manner.

Effective October 1, 2010 adjustments have been made in counties which comprise the three regions. These changes are identified on the attached map.

It is extremely important that counties continue to follow the established procedures for submitting questions and requests that cannot be resolved within the county to the assigned region. Continue to e-mail Program Integrity questions to Shelia Dorsett at [Shelia.Dorsett@dhhs.nc.gov](mailto:Shelia.Dorsett@dhhs.nc.gov) and Employment and Training questions to Kathy Evans at [Kathy.Evans@dhhs.nc.gov](mailto:Kathy.Evans@dhhs.nc.gov). Counties are asked to contact the regional team and not the representatives directly by phone or e-mail unless otherwise stated. Counties may e-mail the Economic and Family Services Help Desk at [DSS.EFSHD@dhhs.nc.gov](mailto:DSS.EFSHD@dhhs.nc.gov) when the Regional Support Team is unavailable.

If you have any questions, please contact your Food and Nutrition Services and Energy Regional Team.

Sincerely,

A handwritten signature in cursive script that reads "Dean Simpson".

Dean Simpson, Chief  
Economic and Family Services Section

DS/dl

EFS-FNSEP-38-2010