



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

**Date:** December 14, 2020

**Dear County Directors of Social Services:**

**Attention:** Food and Nutrition Services (FNS)

**Subject:** Food and Nutrition Services Online Purchasing (Amended)

**Priority:** Information Only

[DSS Administrative Letter AL-14-2020](#) announced that North Carolina was approved to pilot a plan to authorize retail food stores to accept SNAP benefits via online transactions with an Electronic Benefits Transfer (EBT) card. This allows households across North Carolina to purchase eligible food items online using SNAP benefits.

Currently, Amazon, Walmart, Carlie C's retailers are approved by USDA to allow online purchasing. We are happy to announce that Aldi has received approval and will be going live with online purchasing effective December 15, 2020. Aldi has over 50 locations throughout North Carolina.

For additional information about the pilot program please refer to the [DSS Administrative Letter AL-14-2020](#). Submit any questions regarding this information to the Operational Support Team (OST) at [dss.policy.questions@dhhs.nc.gov](mailto:dss.policy.questions@dhhs.nc.gov).

Sincerely,

A handwritten signature in blue ink that reads "David Locklear".

David Locklear, Deputy Director  
Economic and Family Services Section

DL/rc

**EFS-FNSEP-45-2020**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES**

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