

Call Center/Worker Response:

Due to the short timeframe between the COVID-19 Response and Relief Supplemental Appropriations Act, 2021 being signed into law and the issuance of January 2021 benefits, we were unable to include the increase in some households January allotment before they were issued. Rest assured that you will receive the full amount you are entitled to but with a small delay. There are approximately 90,000 cases that did not get the automatic update and those cases will be issued any additional benefits they are entitled to as soon as possible during the month of January.