

Meeting Agenda
 Division of Social Services
 Economic and Family Services
 Summer 2020 Cluster Meetings

Wednesday, September 2, 2020 – Day 1

Session 1:

Times	Agenda Topics
9:00am-10:00am	FNS Quality Control Errors <ul style="list-style-type: none"> • Reducing Errors <ul style="list-style-type: none"> ○ Active ○ Case and Procedural Error Rate (CAPER) • Review of Supplements and Restorations, and Replacements
10:00am-11:00am	FNS Timeliness <ul style="list-style-type: none"> • Timeliness Reports <ul style="list-style-type: none"> ○ Applications ○ Recertifications • Strategies for Timeliness

Session 2:

Times	Agenda Topics
1:30pm-2:30pm	WF Participations Rates <ul style="list-style-type: none"> • Updates <ul style="list-style-type: none"> ○ State Participation Rates for Previous Federal Fiscal Years ○ Update on State Participation Reports • ACF-199 Reporting
2:30pm-3:00pm	Work First Cash Audit Errors <ul style="list-style-type: none"> • Policy review
3:00pm-3:30pm	Work First Timeliness <ul style="list-style-type: none"> • Timeliness Reports <ul style="list-style-type: none"> ○ Applications ○ Recertifications • Strategies for Timeliness

Meeting Agenda

Division of Social Services
Economic and Family Services
Summer 2020 Cluster Meetings

Thursday, September 3, 2020 – Day 2

Session 1:

Times	Agenda Topics
9:00am-11:00am	Energy <ul style="list-style-type: none">• CIP<ul style="list-style-type: none">○ Policy Clarifications○ Frequently Asked Questions (FAQs)○ Timeliness Reports• LIEAP<ul style="list-style-type: none">○ CARES Act Funds Updates

Session 2:

Times	Agenda Topics
1:30pm-1:45pm	Tasks in NC FAST <ul style="list-style-type: none">• NC FAST Clean-Up• Generated from Medicaid• Strategies for Managing Tasks
1:45pm-2:00pm	Dual Access in NC FAST and ebtEDGE <ul style="list-style-type: none">• Security Role Requirements and Maintenance
2:00pm-2:30pm	NC FAST Certification <ul style="list-style-type: none">• Updates and Reminders• Roll-Out Schedule
2:30pm-3:30pm	Disaster Preparedness <ul style="list-style-type: none">• Purpose of Disaster Programs• Disaster Operations Checklist• Best Practices