



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
MICHAEL BECKETTS • Assistant Secretary for Human Services

January 30, 2019

Dear County Directors of Social Services

Attention: Work First Administrators, Managers and Supervisors

Subject: Two-Parent Case Manager Survey

The Work First Program is committed to continuous program improvement in meeting the federally mandated Two-Parent work participation rate (WPR). To this end, the Division is pleased to support a Capstone Project through the United States Military Academy at West Point. The project, conducted by Cadet Ben Litton, is focused on determining the most frequently occurring challenges that prevent Two-Parent families from successfully completing the WPR requirements.

All staff who provide Work First Employment Services to Two-Parent cases are encouraged to complete the following survey based on their experiences in working with Two-Parent families. Survey responses should be based on over-all program knowledge and experiences in serving Two-Parent families. Response should not include any case specific information. The survey is strictly confidential and will not personally identify staff.

The survey can be found online at <https://www.surveymonkey.com/r/6KYKTVF>. Click on the address to go directly to the survey. The survey can also be shared by forwarding the link and copying into the address bar of an internet browser. A copy of the survey questions is attached for reference.

Please submit any survey responses by February 08, 2019.

Contact Sharon Moore at Sharon.D.Moore@dhhs.nc.gov or 919-527-6313 with any questions or concerns regarding the survey.

Sincerely,

David Locklear, Deputy Director

DL/sdm

EFS-WF-02-2019

Attachment
NC Work First Two-Parent Case Manager Survey

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