



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES

ECONOMIC & FAMILY SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

WAYNE E. BLACK
SR. DIRECTOR FOR SOCIAL SERVICES
AND COUNTY OPERATIONS

March 22, 2017

Dear County Director of Social Services:

Attention: Work First Program Administrators, Managers and Supervisors

Subject: NC FAST and the Outcome Plan Training Webinar

This letter is to provide information for the "NC FAST and the Outcome Plan...So How Does This Work?" training webinar. This training was developed in response to the counties' request for additional training at the 2016 Work First Summit and North Carolina failing the two-parent work participation rate for state fiscal years 2014 and 2015. The Work First Program in collaboration with NC FAST, the Operational Support Team and Performance Management/Information Support developed the "NC FAST and the Outcome Plan...So How Does This Work?" training webinar.

The goal of this webinar is to provide Work First staff with training in the following areas: NC FAST functionality and navigation, creating and revising a MRA/Outcome Plan(s) and keying participation hours.

This webinar is available today, **March 22, 2017**, on the Learning Gateway:
<https://ncfasttraining.nc.gov/course/view.php?id=367>.

All Work First staff are required to view this webinar and complete the quiz at the end of the training.

If there are questions, please contact the DHHS Operational Support Team (OST) at:
ost.policy.questions@dhhs.nc.gov.

Sincerely,

A handwritten signature in black ink that reads "David Locklear".

David Locklear, Chief
Economic and Family Services

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