



North Carolina Department of Health and Human Services Division of Social Services

Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Sherry S. Bradsher, Director

Economic and Family Services
2420 Mail Service Center
Raleigh, NC 27699-2420
(919) 334-1224

March 26, 2012

Dear County Director of Social Services:

Attention: Work First Program Administrators and Supervisors

Subject: Work First Technical Support

Effective **April 2, 2012**, Work First policy questions and technical support needs should be emailed to WorkFirst.Support@dhhs.nc.gov. This change will assist in maximizing resources to ensure quality support and consistency in policy and procedures while some Work First team members are temporarily assigned to NCFAST. Work First Program Consultants will continue to visit counties for State Audit follow-ups, validation of Program Improvement Plans and to conduct Work First Program Compliance monitoring.

Thank you for your cooperation with this change, especially at a time when access to resources presents challenges for everyone. Your hard work and commitment to the citizens in your county is appreciated.

Sincerely,

A handwritten signature in cursive script that reads "Dean Simpson".

Dean Simpson, Chief
Economic and Family Services

DS/jt

EFS-WF-08-2012