



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

July 14, 2020

Dear County Director of Social Services

Attention: Child Care Services Administrators, Managers and Supervisors
Energy Program Administrators, Managers and Supervisors
Food and Nutrition Services (FNS) Administrators, Managers and Supervisors
Medicaid Administrators, Managers and Supervisors
Special Assistance (SA) Administrators, Managers and Supervisors
Work First Program Administrators, Managers and Supervisors

Subject: Pandemic Unemployment Compensation

Priority: Action Required

On March 27, 2020 Congress passed the Coronavirus Aid Relief and Economic Security (CARES) Act giving states the option of extending unemployment compensation payments to workers not traditionally eligible for unemployment compensation who are unable to work as a direct result of the coronavirus public health emergency. The North Carolina Families Accessing Services through Technology (NC FAST) Online Verification System (OVS) and Online Verification (OLV) can now distinguish between regular unemployment compensation and the various types of Pandemic Unemployment Compensation. Social Services programs will need to adhere to the appropriate program policy when determining which unemployment compensation payments are countable for each program.

NC FAST has worked with the Department of Employment Services (DES) to establish a coding system to identify the different unemployment compensation types. This functionality will be available Wednesday, July 15, 2020. The new codes are as follows:

0 – Regular

NC's regular unemployment compensation for people whose employment was subject to unemployment insurance tax and who meet requirements for work and wage history.

1 – Extended

Available unemployment for those receiving regular unemployment compensation who have reached the 13-week limit.

3 - Pandemic Unemployment Assistance (PUA)

Federal program for people not eligible for state unemployment compensation, such as independent contractors and self-employed workers, available for weeks through December 26, 2020. This unemployment option is for people who are ineligible for regular unemployment compensation or any extensions to regular unemployment compensation, and unable to work as a direct result of COVID-19.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

4 - Pandemic Emergency Unemployment Compensation (PEUC)

A 13-week extension to state unemployment compensation, available for weeks ending April 4 through December 26, 2020. This compensation is for people who are eligible for regular unemployment insurance but have exhausted their 12 weeks of compensation. Reason for loss of work does not need to be COVID-19.

9 – Federal Pandemic Unemployment Compensation (FPUC)

Individuals do not need to apply separately for this compensation awarding \$600 weekly to eligible individuals.

The chart below distinguishes each program with the countable unemployment compensation code. Compensation that are included in the eligibility determination for each program are indicated by a 'X' in the column that corresponds to the codes below.

	0	1	3	4	9
Child Care Services	X	X			
Energy	X	X	X	X	X
Food and Nutrition Services	X	X	X	X	X
Medicaid Assistance	X	X	X	X	
Special Assistance	X	X	X	X	
Work First	X	X			

May 18, 2020 the Division of Social Services issued a [Dear County Director Letter \(EFS-WF-06-2020\)](#) and Special Assistance issued a terminal message (#2020-05) with detailed instructions for county staff around the three (3) NC FAST reports displaying closures, application denials, compensation reductions and/or modifications that include unemployment insurance compensation (UIB) evidence effective 4/1/2020 to the present. Staff should continue using these reports.

Below are examples of how this information will appear in both OVS (Figure 1) and OLV (Figure 2).

Example of how unemployment information will display in OVS:
(Figure 1)

Online Data for - 7/6/2020

Select one or more outstanding evidence verification items from the list

Payment History 

Type	Issue Date	Week End Date	Gross Amount	Net Amount
4	2020-06-13T19:07:44	2020-04-04T00:00:00	310	310
9	2020-06-13T19:07:44	2020-04-04T00:00:00	600	600
4	2020-06-20T20:45:23	2020-04-11T00:00:00	310	310
9	2020-06-20T20:45:23	2020-04-11T00:00:00	600	600
4	2020-06-27T21:14:04	2020-04-18T00:00:00	310	310
9	2020-06-27T21:14:04	2020-04-18T00:00:00	600	600
4	2020-07-05T21:24:59	2020-04-25T00:00:00	310	310
9	2020-07-05T21:24:59	2020-04-25T00:00:00	600	600

Example of how unemployment information will display in OLV
(Figure 2)

Payment History				
Type	Issue Date	Week End Date	Gross Amount	Net Amount
Regular	5/29/2020	4/18/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	4/18/2020	\$600.00	\$600.00
Regular	5/29/2020	4/25/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	4/25/2020	\$600.00	\$600.00
Regular	5/29/2020	5/2/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	5/2/2020	\$600.00	\$600.00
Regular	5/29/2020	5/9/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	5/9/2020	\$600.00	\$600.00
Regular	5/29/2020	5/16/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	5/16/2020	\$600.00	\$600.00
Regular	5/29/2020	5/23/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	5/23/2020	\$600.00	\$600.00
Regular	5/31/2020	5/30/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/31/2020	5/30/2020	\$600.00	\$600.00
Regular	6/7/2020	6/6/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	6/7/2020	6/6/2020	\$600.00	\$600.00
Regular	6/14/2020	6/13/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	6/14/2020	6/13/2020	\$600.00	\$600.00
Regular	6/21/2020	6/20/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	6/21/2020	6/20/2020	\$600.00	\$600.00
Regular	6/28/2020	6/27/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	6/28/2020	6/27/2020	\$600.00	\$600.00
Regular	7/5/2020	7/4/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	7/5/2020	7/4/2020	\$600.00	\$600.00

Please email questions regarding this policy to the appropriate program contact below:

Child Care Assistance: dcdee.subsidy.policy.help@dhhs.nc.gov

Energy, FNS and Work First: dss.policy.questions@dhhs.nc.gov

Medicaid: [Medicaid Operational Support Team](#)

Support Team Special Assistance: Specialassistance@dhhs.nc.gov

Sincerely,



David Locklear, Deputy Director

Carolyn McClanahan

Carolyn McClanahan, Associate Director, NC Medicaid Eligibility Services

Kristi L. Snuggs

Dr. Kristi L. Snuggs, Interim Director, Division of Child Development and Early Education

Karey L. Perez

Karey Perez, Section Chief, Division of Aging and Adult Services

DL/nla

EFS-WF-08-2020