



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES

ECONOMIC & FAMILY SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

WAYNE E. BLACK
SR. DIRECTOR FOR SOCIAL SERVICES
AND COUNTY OPERATIONS

August 23, 2017

Dear County Directors of Social Services

Attention: Work First Program Administrators, Managers and Supervisors

Subject: Administration for Children and Families News Release – TANF Scenario

The Administration for Children and Families worked with several agencies, including the Department of Labor and the Department of Education on a joint Workforce Innovation and Opportunity Act (WIOA) project. Together the agencies produced a document which portrays different scenarios for participants who seek WIOA employment services. One of the scenarios involve a participant transitioning from Temporary Assistance for Needy Families (TANF) to sustainable employment. In the TANF scenario, the participant received WIOA services and was still eligible for Supplemental Nutrition Assistance Program (SNAP) benefits and the SNAP Employment and Training Program (E&T).

The TANF scenario demonstrates how the agencies collaborated to provide services to meet the needs of the participant. This valuable information can be used by the Work First caseworker when identifying services for families. The TANF scenario and other resources can be accessed at:

<https://ion.workforcegps.org/>.

- From the home page, under “Featured Resources” click on AJC Customer Flow Scenarios link.
- Then under “Related Content” click on AJC Customer Flow Scenarios.
- After populated, click “Open” AJC_CustomerFlowScenarios_FINAL_20170714_CR.pdf.
- This opens/populates all the scenarios in a PDF format.
- The TANF scenario is found on pages 18 – 20.

If there are questions, please contact Mekella.Anthony@dhhs.nc.gov or (919) 527-6314.

Sincerely,

David Locklear, Chief
Economic and Family Services

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