

**North Carolina Food and Nutrition Services Conference**  
**“Food and Nutrition Network - Season Premiere”**  
**Sheraton Four Seasons**  
**Greensboro, North Carolina**  
**June 4 – 6, 2008**

**TENTATIVE CONFERENCE AGENDA**

**Wednesday, June 4, 2008**

<b>8:00 am – 5:00 pm</b>	<b>Registration</b>
<b>10:00 am –12:00 pm</b>	<b>Opening Session and County Awards</b>
<b>12:00 pm – 1:15 pm</b>	<b>Lunch will be provided</b>
<b>1:30 pm – 3:00 pm</b>	<b>General Session – Tim Gard, Speaker</b>
<b>3:00 pm – 3:30 pm</b>	<b>Break</b>
<b>3:30 pm – 4:45 pm</b>	<b>Concurrent Workshops</b> <ul style="list-style-type: none"><li>• <b>Customer Service</b></li><li>• <b>Data Warehouse</b></li><li>• <b>Interviewing Skills</b></li><li>• <b>Supervision – A Balancing Act</b></li></ul>
<b>7:00 pm – 9:00 pm</b>	<b>Meet and Greet Social (Refreshments will be provided)</b>

**Thursday, June 5, 2008**

<b>8:00 am – 5:00 pm</b>	<b>Registration</b>
<b>7:30 am – 8:30 am</b>	<b>Breakfast will be provided</b>
<b>8:30 am – 10:00 am</b>	<b>Concurrent Workshops</b> <ul style="list-style-type: none"><li>• <b>Alien/Citizenship/SAVE</b></li><li>• <b>Deductions (except Medicals)</b></li><li>• <b>Quality Control</b></li><li>• <b>Program Integrity for Caseworkers</b></li><li>• <b>Disqualification/Ineligibles (except Aliens)</b></li><li>• <b>Americans with Disabilities Act (ADA)</b></li><li>• <b>Communication / Delegation</b></li></ul>
<b>10:30 am – 12:00 pm</b>	<b>Concurrent Workshops Repeated</b> <ul style="list-style-type: none"><li>• <b>Alien/Citizenship/SAVE</b></li><li>• <b>Deductions (except Medicals)</b></li><li>• <b>Quality Control</b></li><li>• <b>Program Integrity for Caseworkers</b></li><li>• <b>Disqualification/Ineligibles (except Aliens)</b></li><li>• <b>Americans with Disabilities Act (ADA)</b></li><li>• <b>Training Employees</b></li></ul>

**12:00 pm – 1:15 pm**

**Lunch will be provided**

**1:30 pm – 3:00 pm**

**Concurrent Workshops**

- **Local Conferences and State Hearings**
- **Medicals**
- **Income Calculations**
- **Documentation and Organizational Skills**
- **Self Employment Calculations**
- **Document Validation**
- **Utilizing Available Reports**

**3:00 pm – 3:15 pm**

**Break**

**3:30 pm – 5:00 pm**

**Concurrent Workshops Repeated**

- **Local Conferences and State Hearings**
- **Medicals**
- **Income Calculations**
- **Documentation and Organizational Skills**
- **Self Employment Calculations**
- **Document Validation**
- **Supervisor Handbook**

## **Friday, June 6, 2008**

**8:30 am – 10:30 am**

**Registration**

**8:30 am – 9:30 am**

**Breakfast will be provided**

**9:45 am – 11:15 am**

**Concurrent Workshops**

- **How to read SDX, Bendex, OLV, VA Match**
- **E & T Procedures, Career Start, and ABAWD**
- **Nutrition with Home Extension or Food Banks and Outreach**
- **Office Safety**

**11:15 am – 11:30 am**

**Break**

**11:30 am – 12:30 pm**

**Closing Session**

- **NC FAST Update**