



North Carolina Department of Health and Human Services
Division of Information Resource Management
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Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Karen Tomczak, Director

To: County Directors of Social Services
From: DHHS Division of Information Resource Management
CC: NC FAST Stakeholders
Date: August 18, 2005
Re: NC FAST Update and Open House Invitation

This letter is a brief status update on NC FAST development as well as an invitation for an upcoming opportunity to learn more about NC FAST. Our really good news is that with the passage of the state budget, we now have sufficient funding to continue through the biennium. Additionally, the federal oversight agencies have given approval for the next phase of the project. With these two major accomplishments, the project is moving along very well!

As of August 1, fourteen counties have assigned a total of 17 county employees to work on the NC FAST case management requirements. In partnership with 18 representatives from the four state divisions, the four business teams are documenting detailed business requirements for the program areas within the scope of NC FAST. This process is expected to continue through the end of this calendar year. These business requirements will be included in a request for proposal (RFP) for the actual development of the case management system.

Throughout the remainder of the summer, we will be filling positions for an Implementation Manager, a Technical Writer, and a Web-Master. These individuals will be working on communications using a variety of formats. Our goal is to ensure all interested parties have the opportunity to prepare for the rollout of the system, as well as provide input to the development of the case management system.

As noted, this is just a summary of our progress at this point. To learn more details, as well as provide feedback to the project, you are invited to an "Open House" event at the NC FAST office on Thursday, September 8th, 2005. This will be a completely unstructured time where program and technical staff can elucidate the work products, address any specific questions, as well as document your input. You are welcome to drop by (no registration) anytime between the hours of 2:00 pm and 6:00 pm on Thursday September 8th, 2005. Directions and an area map are found below. If you need assistance finding us, please talk with our administrative assistant, Valerie Tripp at (919) 661-4823 x200.

Directions to the NC FAST offices

Physical Address:

313 Chapanoke Rd. Suite 210

Raleigh NC, 27603

(919) 661-4823

From east of Raleigh:

Take I-40 west, continue past the merge with 440 west (inner beltline).

Exit number 299 – Hammond / Garner Roads.

Turn left at the bottom of the ramp, on to Hammond Rd

Proceed ~ 2 miles, Turn right onto Chapanoke Rd (forth light, counting the one at the ramp).

There is a State Employees Credit Union on the corner of Hammond and Chapanoke.

313 is a two story pink and light grey building on your left.

The entrance is just past (west) of the building.



You will need to enter via the glass doors on the long side of the building, facing west.



Upon entering, the elevator faces east, so you must walk around a circle (either direction) to access the elevators. Please follow the signs down the hall, and around two turns (again, either way will work)

Our offices are directly across the hall from the elevator, 2nd floor.

From west of Raleigh:

Take 40 east to Exit 298A, South Saunders/US 401 S/US 70

Proceed ~2 miles, to Chapanoke Rd

Turn left on Chapanoke (between Dunkin' Donuts and Bojangles).

Our drive is before the building, about ¼ of a mile on the right.

This is the third drive on the right, not counting the named road.



You will need to enter building via the glass doors on the long side of the building, facing west.



Upon entering, the elevator faces east, so you must walk around a circle (either direction) to use.
Follow the signs.

Our offices are directly across the hall from the elevator, 2nd floor.