



**North Carolina Department of Health and Human Services
Division of Information Resource Management**

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Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Karen Tomczak, Director

To: County Directors of Social Services
From: DHHS Division of Information Resource Management
CC: NC FAST Stakeholders
Date: September 28, 2005
Re: NC FAST Project Director

I am pleased to announce that effective October 1, 2005; Bonnie Knowles will serve as the new Project Director for the North Carolina Families Accessing Services through Technology (NC FAST) program. Bonnie brings with her 25 years of DHHS DIRM knowledge and experience. This experience includes serving as the Project Director in the department's successful implementation of the Automation Collections and Tracking System (ACTS) for the NC Division of Social Services Child Support Enforcement program, and providing continued support of this system as a DIRM Team Leader. For the past year, Bonnie has also served as an IT Manager over several of DIRM's Legacy Teams (e.g., Eligibility Information System, Food Stamp Information System, and Enterprise Program Integrity and Control System) and has recently taken on the role of Federal Liaison for DIRM. With her proven experience, skills, professionalism, and commitment to DHHS, we are pleased to have Bonnie lead the NC FAST program.

Please join me in welcoming Bonnie to the NC FAST team.

Angela Taylor
DIRM Projects Office Manager

cc: Allyn Guffey
Karen Tomczak