



North Carolina Department of Health and Human Services
Division of Information Resource Management
2015 Mail Service Center • Raleigh, NC 27699-2015
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Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Karen Tomczak, Director

To: County Directors of Social Services
From: DHHS Division of Information Resource Management
CC: NC FAST Stakeholders
Date: September 29, 2005
Re: NC FAST Open House Rescheduled

On August 18, 2005, the NC FAST project published a "[Dear County DSS Director](#)" letter announcing an Open House event scheduled for September 8, 2005. Due to travel restrictions resulting from fuel shortages, that event was postponed. This letter is to communicate that the Open House has now been rescheduled for Wednesday November 9th, 2005. As stated in the previous letter, the NC FAST offices will be open from 2:00 pm to 6:00 pm for state and county staff to drop by and see the progress and future direction of NC FAST.

More recently, the project has experienced a change in the leadership, as the prior project director, Carol Sharer, resigned effective September 30, 2005. As evidence of the commitment of DHHS toward NC FAST, the position was filled immediately by Bonnie Knowles. As many of you know, Bonnie has served more than 25 years with DIRM. Her roles include the successful implementation and support of ACTS as well as an IT manager. With her proven experience, skills, professionalism, and commitment to DHHS, we are pleased to have Bonnie lead the NC FAST program.

Significant progress has been made during the past two months toward the documentation of the program requirements for the system development. At the time of the Open House, we will be very close to completion of the level of requirements needed for the Request for Proposal (RFP) document. NC FAST staff will be on hand on the 9th to review with interested parties these documents, as well as receive your input.

Directions to the project offices accompany this letter for your convenience. If you have any questions regarding this event, or the program in general, please contact us. Our administrative assistant is Valerie Tripp, and she can be reached at (919) 661-4823 x200. You may also contact the project via Email at nfast@ncmail.net.

Thank you for your interest and support of NC FAST.

Sincerely,

A handwritten signature in blue ink that reads "Kevin Kelley".

Kevin Kelley
Interim Business Manager
Enclosure: Directions to NC FAST offices

Directions to the NC FAST offices

Physical Address:

313 Chapanoke Rd. Suite 210
Raleigh NC, 27603
(919) 661-4823

From east of Raleigh:

Take I-40 West; continue past the merge with 440 West (inner beltline).

Exit number 299 – Hammond / Garner Roads.

Turn left at the bottom of the ramp, on to Hammond Rd.

Proceed ~ 2 miles, Turn right onto Chapanoke Rd. (fourth light, counting the one at the 440 ramp).

There is a State Employees Credit Union on the corner of Hammond and Chapanoke.

313 is a two story pink and light grey building on your left.

The entrance is just past (west of) the building.



You will need to enter via the glass doors on the long side of the building, facing west.



Upon entering, you will be facing the back of the elevators, which face east. You must walk around a circle (either direction) to access the elevators. Please follow the signs down the hall, and around two turns (again, either way will work)

Our offices are directly across the hall from the elevator on the 2nd floor.

From west of Raleigh:

Take 40 East to Exit 298A, South Saunders/US 401 S/US 70

Proceed ~2 miles, to Chapanoke Rd.

Turn left on Chapanoke (between Dunkin' Donuts and Bojangles).

Our entrance is before the building, about ¼ of a mile on the right.

This is the third entrance on the right, not counting the named road.



You will need to enter the building via the glass doors on the long side of the building, facing west.



Upon entering, you will be facing the back of the elevators, which face east. You must walk around a circle (either direction) to access the elevators. Please follow the signs down the hall, and around two turns (again, either way will work)

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