



**North Carolina Department of Health and Human Services
Division of Information Resource Management**

2015 Mail Service Center • Raleigh, North Carolina 27699-2015

Tel: 919-855-3000 • Fax: 919-733-8871

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Karen Tomczak, Director

December 12, 2005

Dear County Director of Social Services:

Subject: Service Delivery Interface Survey

The NC FAST Project entered into a Memorandum of Understanding (MOU) with New Hanover County on June 19, 2005 to initiate a pilot operation with the Service Delivery Interface (SDI) system. The SDI system integrates existing county case management systems with State maintained systems. As specific transactions are entered into the local case management system the data is transmitted to the appropriate State system via the SDI, thus eliminating the need for county staff to enter the same information twice.

New Hanover County agreed to pilot Phase I, "Proof of Concept" by allowing their local case management system to interact with the SDI. The initial release of the pilot will include a subset of three transactions from the Food Stamps Information System (FSIS). A subsequent release will include the remaining FSIS transactions. After successful completion of the pilot with New Hanover County and State level approval to proceed forward, additional counties will have the opportunity to use the SDI /FSIS interface. We expect this option to be available to counties in the third quarter of 2006.

We are scheduling a meeting with county staff on January 6, 2005 to discuss your county's participation in this effort. The meeting will be held at the NC FAST Project office and we have enclosed directions for your convenience. If you are unable to attend the meeting and are interested in being a part of the discussion via a teleconference, we will be glad to reserve a teleconference slot for you; however, the number of slots available is limited. Please contact Valerie Tripp by December 19, 2005 at (919)661-4823 or email Valerie.tripp@ncmail.net and let her know if you plan to attend the meeting at the NC FAST office or if you are interested in reserving a teleconference slot.

Thank you for your continued interest and support of the NC FAST Project.

Sincerely,

A handwritten signature in blue ink that reads "Bonnie Knowles".

Bonnie Knowles
Project Director, NC FAST

cc: Karen Tomczak
Pheon Beal
Karen Gottovi
Peggy Ball
Mark Benton