



North Carolina Department of Health and Human Services
Division of Information Resource Management
North Carolina Families Accessing Services through Technology (NC FAST) Program
2033 Mail Service Center • Raleigh, NC 27699-2033
Tel: 919-707-4000 • Fax: 919-510-4388

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Karen Tomczak, Chief Information Officer
Anthony Vellucci, Program Director

December 15, 2010

Subject: Announcement of NC FAST Case Management Pilot Counties for Integration Project 1:
Global Case Management and Food and Nutrition Services (FNS)

Dear County Director of Social Services:

On August 26, 2010, the NC FAST Program published Dear County Director Letter No. 10-0018, offering counties the opportunity to volunteer to serve as a pilot county for the first NC FAST Case Management Integration Project, Global Case Management and FNS. Twenty-five counties expressed interest in volunteering, and ultimately twenty-two counties volunteered to serve. NC FAST sent a questionnaire to the volunteering counties to complete and return.

All volunteering counties were grouped into small, medium and large based on the FNS caseload count for September, 2010. Counties with an existing case management application that they plan to continue using after NC FAST implementation were then considered for the Case Management Interface and Synchronization (CMIS) pilot county, and removed from consideration for the small, medium and large pilot counties. The groups are as follows:

- 12 small FNS caseload counties (less than 10,000 cases)
- 6 medium FNS caseload counties (10,000 – 20,000 cases)
- 2 large FNS caseload counties (more than 20,000 cases)
- 2 CMIS counties (will continue to use existing case management application)

The NC FAST Program's Executive Advisory Subcommittee reviewed the questionnaire results, discussed the candidates, and made recommendations for the four pilot counties to the Executive Advisory Committee (EAC). Recommendations were also made for two alternate counties, in case a situation arises where a pilot county can no longer participate. The pilot county recommendations were then approved by the Program's EAC.

The following counties were selected as pilot counties and have accepted the offer to serve:

- Small FNS caseload county: Carteret
- Medium FNS caseload county: Johnston
- Large FNS caseload county: Guilford
- CMIS county: Catawba
- Alternate county: Union (small FNS caseload county)
- Alternate county: Buncombe (medium FNS caseload county)



Location: 3724 National Drive • Camden Building • Raleigh, NC 27612
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The alternate counties will be involved in all activities during the entire pilot process. When the Go-Live date is reached only the 4 named pilot counties will go-live, while the 2 alternates will go-live the following month.

Formal pilot county activities will begin in January, 2011. NC FAST Case Management Implementation Project 1 pilot conversion will take place on or about December 1, 2011.

Thank you for your attention. If you have questions, please contact Mark Barnhart, NC FAST Readiness Coordinator, at (919) 707-4157 or mark.barnhart@dhhs.nc.gov at your convenience.

Sincerely,



Anthony Vellucci
NC FAST Program Director

cc: Michael Watson, NC DHHS, Deputy Secretary for Health Services
Maria F. Spaulding, NC DHHS, Deputy Secretary for Long-Term Care and Family Services
Dan Stewart, NC DHHS, Assistant Secretary for Finance and Business Operations
Karen Tomczak, NC DHHS, Chief Information Officer
Sherry Bradsher, NC DHHS Division of Social Services, Director
Craig L. Gray, NC DHHS Division of Medical Assistance, Director
Deborah Cassidy, NC DHHS Division of Child Development, Director
Dennis Streets, NC DHHS Division of Aging and Adult Services, Director

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