



North Carolina Department of Health and Human Services

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

June 23, 2015

Dear County Director of Social Services:

ATTENTION: Medicaid Program Administrators and Supervisors

SUBJECT: Payment Error Rate Measurement (PERM) Training

The purpose of this letter is to notify counties about an upcoming webinar titled Payment Error Rate Measurement (PERM) Training. The Operational Support Team (OST) has developed training for staff in compliance with the PERM Corrective Action plan. This training will address the most common errors found in the FFY 2013-2014 Payment Error Rate Measurement (PERM) review.

This webinar will be presented on June 26, 2015 at 10:00 a.m. and again at 1:00 p.m. Attendees can connect at the following URL: <https://ncfast.adobeconnect.com/r5dxzdtsgnj/>. There will be 100 lines available for each session. It is respectfully requested that each county call in together on one line only in order to ensure that everyone has access to the session they wish to attend. The call in number is 919-662-4657. If you are not available to attend either of these sessions, a recorded version of this webinar will be available later on the Learning Gateway.

Please make sure you have the handouts attached to this letter available during the webinar. These five handouts will be used during the training.

If you have any questions or concerns, please contact Sandy Danner via email at sandy.danner@dhhs.nc.gov or the Operational Support Team office at (919) 813-5521.

Sincerely,

Handwritten signature of Carolyn McClanahan in cursive.

Carolyn McClanahan
Operational Support Team Manager

Handwritten signature of Ron Byrd in cursive.

Ron Byrd
Operational Support Team Manager

Handwritten signature of Regina Bell in cursive.

Regina Bell
Operational Support Team Manager

OST-02-2015

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