



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES

County Operations

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SECRETARY

WAYNE E. BLACK
SR. DIRECTOR OF SOCIAL SERVICES
AND COUNTY OPERATIONS

To: County Directors of Social Services
Attention: Economic Services Administrators, Managers, and Supervisors
Subject: FNS Training Courses Posted to NC FAST Learning Gateway
Date: April 3, 2017

The Operational Support Team has developed and posted the following Food and Nutrition Services (FNS) courses:

- **FNS 115 Electronic Benefit Transfer** – The objective of this training is to familiarize the caseworker with purpose of EBT cards and the method used to issue initial and replacement cards for Food and Nutrition Services households.
- **FNS 705 Fair Hearings** - The objective of this course is to familiarize the caseworker with their responsibilities and requirements when a FNS household requests a fair hearing.
- **FNS 705 & 710 Program Integrity FNS Hearings** – This PowerPoint is geared toward Program Integrity workers and was originally presented by Kathy Chapuis at regional Program Integrity meetings.
- **FNS 800 Program Integrity Referrals** - The objective of this course is to provide an understanding of the referral and investigation processes and how they relate to the caseworker's duties.
- **FNS 845 & 850 Program Integrity TOP/DOR/VRA** - This PowerPoint is geared toward Program Integrity workers and was originally presented by Kathy Chapuis at regional Program Integrity meetings.

The webinars have been recorded and made available for local agencies to review via the NC FAST Learning Gateway. OST training courses can be accessed via the OST Training Folder link located on the NC FAST Learning Gateway home page.

If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov

Sincerely,

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