



North Carolina Department of Health and Human Services

Pat McCrory
Governor

Richard O. Brajer
Secretary

To: Dear County Director of Social Services

Attention: Economic Services Administrators, Managers and Supervisors

Subject: MAF-M Meeting a Deductible (Spend Down)

Date: December 18, 2015

The Operational Support Team has developed a MAF-M Meeting a Deductible (Spend Down) course. This course provides policy on how to identify what items are needed when the applicant/beneficiary has to meet a deductible. This course can be used to train new workers or as a refresher course for experienced workers.

This course has been recorded and made available for the county to review on the NC Fast Learning Gateway. OST training courses can be accessed via the OST Training Folder link located on the NC FAST Learning Gateway home page.

If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov.

Sincerely,

A handwritten signature in cursive script that reads "Regina W. Bell".

Regina W. Bell
Operational Support Team Manager

OST-14-2015

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