



Richard O. Brajer
Secretary

To: County Director of Social Services
Attention: Economic Services Administrators, Managers and Supervisors
Subject: Medicaid DDS Appeal Reversals
Date: June 20, 2016

The Operational Support Team has developed a Medicaid DDS Appeal Reversals course for Adult Medicaid. This course will help in determining how to reopen a Medical Assistance for the Disabled (MAD) application when you receive a state hearing officer's letter reversing the disability decision.

The webinar has been recorded and made available for county staff to review via the NC FAST Learning Gateway. OST training courses can be accessed via the OST Training Folder link located on the NC FAST Learning Gateway home page.

If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov

Sincerely,

A handwritten signature in black ink, appearing to read 'Regina W. Bell'.

Regina W. Bell
OST Manager

A handwritten signature in black ink, appearing to read 'Barbara M. Daniels'.

Barbara M. Daniels
OST Manager

OST-27-2016

