

To: County Directors of Social Services

Attention: Economic Services Administrators, Managers, and Supervisors

Subject: Training Courses Posted to NC FAST Learning Gateway

Date: September 23, 2016

The Operational Support Team has developed and posted the following Medicaid courses:

- **Auto Newborn** - This course provides policy, examples, and NC FAST functionality on how to apply Auto-Newborn coverage.
- **Family Planning Program Change Of Circumstance** - This course provides instructions for eligibility determination for the Medicaid Family Planning Program when a change of circumstance is reported for an existing case.
- **Program of All Inclusive Care for the Elderly (PACE)** - This course provides county DSS and PACE organization staff with a better understanding of the policy and protocol involved in providing PACE services to an exclusively frail population of North Carolina beneficiaries.

In addition, the Division of Social Services posted the following courses:

- **Program Integrity 101 FNS-WFFA** - This course discusses the various types of Program Integrity referrals. The course also covers requirements for establishing agency errors, client errors, and Intentional Program Violations in both FNS and Work First programs.
- **FNS Child Support Income Budgeting** - This course provides information regarding the calculation and verification of Child Support income.



Richard O. Brajer
Secretary

The webinars have been recorded and made available for county staff to review via the NC FAST Learning Gateway. OST training courses can be accessed via the OST Training Folder link located on the NC FAST Learning Gateway home page.

If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov

Sincerely,

A handwritten signature in black ink that reads 'Regina W. Bell'.

Regina W. Bell
OST Manager

A handwritten signature in black ink that reads 'Barbara M. Daniels'.

Barbara M. Daniels
OST Manager

OST-34-2016

