



North Carolina Department of Health and Human Services  
Division of Social Services

Economic Independence Section • 325 North Salisbury Street  
2420 Mail Service Center • Raleigh, North Carolina 27699-2420  
Courier # 56-20-25

Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director  
(919) 733-3055

January 10, 2005

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:**

**SUBJECT: Client Services Data Warehouse (CSDW) 2005 Training Sessions**

CSDW training sessions are currently being offered in February and May at the Child Support Enforcement Training Room in Raleigh as detailed in the attached CSDW Training Schedule. Attendance for each session is limited to 20 persons, and registration is on a first-come, first-serve basis. You may register for classes from the Data Warehouse Query Tool at <https://www.dw.dhhs.state.nc.us/wi/>. Instructions for online registration are located on the Data Warehouse Website at <http://dwproject.dhhs.state.nc.us> under overview. Please note that due to the pending upgrade of the Business Objects tool, training can only be scheduled through May 2005 at this time. Additional training sessions for 2005 may be scheduled at a later date.

The CSDW now includes data for Work First, Food Stamps, EBT, Medicaid, Aging and Adult Services, Children's Services, Daysheets, Child Support, and the Central Registry for Abuse and Neglect Reports. The training sessions that are currently offered are set up by program area.

Directions and training materials will be emailed to training participants once enrollment has been confirmed.

If you have any questions about the training schedule, please contact me at 919-733-4530.

Sincerely,

A handwritten signature in cursive script that reads "Hank Bowers".

Hank Bowers, Chief  
Performance Reporting & Automation

HB:RR

PM-PRA-1-2005

**Data Warehouse Training – Business Objects  
Training Schedule for February and May 2005**

To register for any of the classes listed below, complete the Registration Application located at <https://www.dw.dhhs.state.nc.us>.

<b>Course Title</b>	<b>Date</b>	<b>Location</b>	<b>Time</b>	<b>Course Description</b>
Basic Business Objects EIS Data – Medicaid and Work First	February 21, 2005	CSE Training Room	10:00 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teach the basics of how EIS data from Work First and Medicaid is formatted in the Data Warehouse
Basic Business Objects FSIS – Food Stamp and EBT Data	February 22, 2005	CSE Training Room	10:00 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teach the basics of how FSIS (Food Stamp) data is formatted in the Data Warehouse
Basic Business Objects Central Registry Data	February 23, 2005	CSE Training Room	10:00 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teach the basics of how Central Registry data is formatted in the Data Warehouse
Basic Business Objects EIS Data – Medicaid and Work First	May 16, 2005	CSE Training Room	10:00 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teach the basics of how EIS data from Work First and Medicaid is formatted in the Data Warehouse
Basic Business Objects FSIS – Food Stamp and EBT Data	May 17, 2005	CSE Training Room	10:00 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teach the basics of how FSIS (Food Stamp) data is formatted in the Data Warehouse
Basic Business Objects SIS Data	May 18, 2005	CSE Training Room	10:00 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teach the basics of how SIS (Services Information System) data is formatted in the Data Warehouse
Advanced Business Objects	May 19, 2005	CSE Training Room	10:00 – 4:00	Teaches the advanced functions of the Data Warehouse Tool

**NOTE: There is not an Advanced Class in February 2005.**